



CRITERION V
STUDENT SUPPORT AND PROGRESSION
SESSION
2019-20 to 2023-24

**DATA
VALIDATION &
VERIFICATION**

DVV



Key Indicator
5.1

Metrics
5.1.4

**GOVT. M.H. COLLEGE OF HOME SCIENCE
AND SCIENCE FOR WOMEN, AUTONOMOUS
JABALPUR (M.P.)**



OFFICE OF THE PRINCIPAL

GOVT. M.H. COLLEGE OF HOME SCIENCE AND SCIENCE FOR
WOMEN JABALPUR (M.P.)

NAAC Accredited "B+"
A College With Potential for Excellence by UGC

Tel No. 0761-4005716, 2407326

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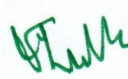
Website : www.gmhcollege.nic.in

Email : principal@gmhcollege.nic.in

Date : 26/12/2024

DECLARATION BY THE HEAD OF INSTITUTION

I certify that, to the best of my knowledge, the information contained in this Data Validation and Verification (DVV) is accurate. The institution created this DVV following internal discussion; no portion of it was outsourced.


Principal
Govt. M.H. College of Home Sc.
& Science for Women, Jabalpur (M.P.)

PRINCIPAL

GOVT. M.H. COLLEGE OF HOME SCIENCE AND
SCIENCE FOR WOMEN, JABALPUR (M.P.)



3. Mechanisms for submission of online/offline students' grievances

Mechanism of student grievances:

- **Filing a Complaint**

1. Written Complaint: Students can submit their grievances in writing, providing details of the issue, including dates, times, and locations.
2. Submission: Students can drop their written complaint in complaint box or also submit their complaint to the designated authority, such as the_grievances committees or the principal's office.

- **Review and Redressal**

1. Grievance Committee: A grievance committee is formed to review and address student complaints.
2. Committee Review: The committee reviews the complaint and may request additional information or evidence from the student.
3. Investigation: The committee may conduct an investigation into the matter, which may involve speaking with witnesses or reviewing relevant documents.
4. Resolution: The committee provides a resolution to the complaint, which may involve disciplinary action, mediation, or other appropriate measures.

- **Follow-up and Feedback**

1. Follow-up Meeting: The student may be required to attend a follow-up meeting to discuss the resolution and ensure that the issue has been resolved.
2. Feedback Mechanism: A feedback mechanism is established to allow students to provide feedback on the grievance process and suggest improvements.

- **Documents and Records**

1. Complaint Register: A complaint register is maintained to record all complaints received and their outcomes.
2. Investigation Reports: Investigation reports and supporting documents are kept on record.



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शासकीय मो.ह.गृह विज्ञान एवं विज्ञान महिला, महाविद्यालय

GOVERNMENT M. H. COLLEGE OF HOME SCIENCE & SCIENCE FOR WOMEN

नैपियर टाउन, जबलपुर - 482002 मध्य प्रदेश, भारत
Napier Town, Jabalpur - 482002 Madhya Pradesh, India

- **Timeline**

1. Review and Investigation: The grievance committee reviews and investigates the complaint within 2-10 working days.

3. Resolution: A resolution is provided to the student within 10-15 working days.

- **Confidentiality and Anonymity**

1. Confidentiality: All complaints are treated confidentially and only shared with authorized personnel.

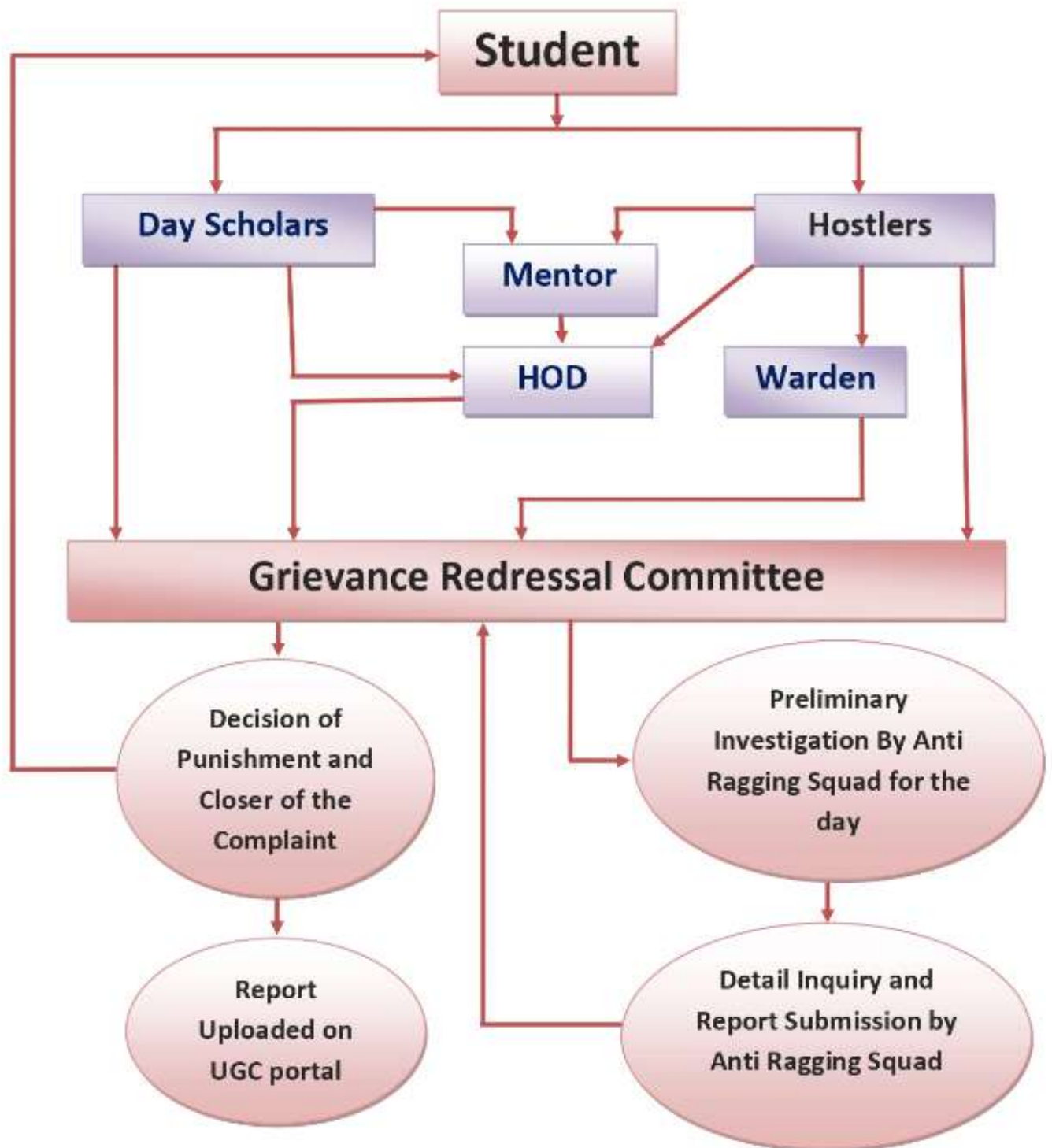
2. Anonymity: Students may submit complaints anonymously, but this may limit the ability of the grievance committee to investigate and resolve the issue.

Dr. Nandita Sarkar

PRINCIPAL

Govt. M.H. College of Home Sc & Sc.
Government M.H. College (M.P.) Home
Science and Science for Women
Jabalpur (M.P.)

Anti Ragging Grievance Process Flow Chart



The time taken to address a complaint can vary, typically ranging from as little as 24 hours to up to two weeks, depending on the complexity and nature of the issue..

कार्यालय प्राचार्य
शास मो.ह.गृहविज्ञान एवं विज्ञान महिला महाविद्यालय
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जबलपुर दिनांक 03.09.24

सूचना

महाविद्यालय की समस्त छात्राओं को सूचित किया जाता है कि आंतरिक महाविद्यालयीन संबंधित किसी भी प्रकार की शिकायत होने पर छात्राएं नीचे दी गई लिंक पर अपनी शिकायत दर्ज करा सकती हैं जिसके निराकरण की उचित कार्यवाही की जायेंगी।

https://docs.google.com/forms/d/1zIW1LgYfxy0BP3DigXN-AzAGTN_tBilvoZezKShH8/viewform



[Signature]
प्राचार्य

[Signature]

QR Code for Students Grievances - Available on College Website